Arizona’s child restraint statutes exempt school buses from compliance; however, we do typically place children who weigh less than 40 pounds into car seats when feasible. Please feel free to discuss preferences and options with your child’s transportation teams.

- All transportation personnel are CPR and First Aid trained and have received other trainings relating to transporting students with special needs. You may have a different morning and afternoon transportation team.
- Drivers are not authorized to honk their horns at the bus stops, so please do not ask them to. Remember, the bus is only scheduled to wait two minutes for your child to board. Drivers are required to stay on schedule to the best of their ability. If they are delayed at each home just 3 minutes, they will eventually be running 30 minutes behind schedule.
- If your child’s bus has a monitor on-board, they will help your child on and off the bus if they are in elementary school or otherwise need assistance on the stairs. Parents may carry their child up and down the stairs if they are unable to do so on their own. The assistant will ensure the child buckles themselves in before the bus moves.
- We only transport students to and from a location within the District boundaries.

Please feel free to discuss preferences and options with your child’s transportation teams.

Call 480-497-3311
Email: bus@gilbertschools.net
only route with one pickup and one drop-off address. Pick up and drop off may be two different addresses, but only one pick up and one drop off address is allowed. Again, there are no alternating day options.

Q: What are the procedures if my child does not need a ride to or from school?
A: Call Transportation day or night if you do not need service. The number is 480-497-3311.

Q: How long will the morning bus wait?
A: You should be outside with your child ready for school five minutes before the scheduled pick up time. If the bus arrives early, the driver will not depart until your child is on-board or until two minutes after the scheduled pickup time, whichever comes first. After the bus has waited past the pickup time, they will leave and will not be sent back to pick up your child that day.

Remember that buses may run a little late due to traffic or other unavoidable conditions; however, if the bus is 10 minutes or more late, call our office at 480-497-3311. Your morning pickup times will likely change throughout the year as new students are added or removed from your child’s bus route. Unfortunately, these changes are unavoidable and pickup and drop off times cannot be set to accommodate each family’s specific needs.

Q: What arrangements are necessary for drop-off of my child in the afternoon?
A: You have several options. Your child should always be met at the bus stop by a parent. You may, however, authorize us to drop off your child with other family members, friends or neighbors if necessary. Please have your child’s IEP team reflect these details on the IEP Pro Transportation Form. This is dependent upon the child’s age and disability of course and requires that you communicate clearly during the IEP meeting.

Q: What happens if no one is at the stop when the bus arrives to drop off my child and no other arrangements have been made?
A: Bus arrival times can vary due to traffic and if other students are absent. The bus arrives at the drop off location, will wait two minutes and then depart. Please do not wait until you hear the bus before going outside to the drop off point. We no longer call the home or walk to the door if nobody is outside to receive the student. Your child will be returned to school and must then be picked up by the family. Once your child has been returned to school three times during any one school year, you will be notified of your future transportation service options; which may include suspension of your child’s bus service.